



Beavercreek
MARKETING

Bank Marketing Consultants

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Answers to Webinar questions:

Q. How do we print the Risk Assessment report?

A. *Select the print icon from the page. You can print each section's questions and answers. You may also print the entire survey's questions and answers.*

Q. Are third party service providers addressed?

A. *Yes, issues surrounding third party providers are addressed in the Vendor Issues Section of the survey.*

Q. Will we get a copy of the PowerPoint presentation?

A. *Yes, the PowerPoint and the recording of the Webinar will be available at bankall.com*

Q. Is this a hosted solution or in-house?

A. *This is a in-house solution, hosted on your local machine.*

Q. If we find questions are missing, can we add them to the RA navigation?

A. *Yes, you may add the question to the notes but not to the body of the survey.*

Q. Have you gotten any feedback from the regulators on your solution?

A. *All content is based on FFIEC ACH guidance.*

Q. This is a nice program. Have you considered broadening the product to other risk ratings practices?

A. *Yes, we will have a full suite of risk ratings for Fiserv electronic products available in September. Customers purchasing the ACH Risk Assessment will receive full credit for their purchase price of the ACH Risk Assessment toward the purchase of the full Navigator suite of solutions.*

Q. Do we need to be using Fiserv ACH origination software to use this product?

A. *No, this is for ACH in general.*

Q. Are you considering GLBA risk assessment?

A. *Not at this time.*

Q. When the user completes the management risk ratings issues, does the system automatically assign a score or is that determined by the user's answers to "determine risk assessment rating" responses?

A. *The user will review their answers to the survey and assign a risk rating based on Likelihood of Risk and Consequence of Risk.*
